



## Connecting to Epicor's Integrated Service Estimator (ISE) with Accounts that are Already Using the System

### Integrated Service Estimator™ (ISE) Procedure for Requesting a Supplier Connection

**Please Note:** Because ISE is sold directly to service chains, the shop location must approve all connection requests.

Adding Suppliers for Customer's Shop Management System that use ISE requires the following steps to be completed. This is supposed to be completed by the Customer / Shop, but you can put the request in for them. It will be required the customer / shop to approve the request. You can use the URL below to start the request.

<http://epicorauto.net/ise-form>

1. You must know the Specific Shop Management System the customer is using. Use the drop down box below and select the correct Shop Management System.
2. Fill out the required information below about the shop and be specific on the contact person and email address that will be required to approve the request

#### Integrated Service Estimator (ISE) Shop Information Form

Thank you for choosing Epicor Integrated Service Estimator (ISE)! To prepare your location, we will need to gather some information. Please fill out ALL the information below. Depending on the number and type of suppliers you have, it may take up to 3 weeks to have them all connected. In some cases, we may not be able to connect a supplier. It is our recommendation that this form be filled out and submitted as soon as possible.  
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**My Shop Information**

Shop Management System \*

Select your Shop Management System (SMS), if it doesn't appear here, please contact your SMS Support representative.

New or Existing ISE Location? \*

If this is a new ISE location, please select 'New'. If this is an ISE location that was previously set up, but you are adding a new supplier, select 'Existing'. If this is an ISE location that was previously set up, but you are setting up a local inventory connection, select 'Local Inventory Connection'.

New  
 Existing  
 Add Local Inventory Connection Only

Target Live Date \*

Please let us know when you plan to go live with ISE at your location. If this is an existing location – Please note date request would like to be utilized.

Shop Business Name \*

Shop Location Number

Address \*

Address \*

City \*

Country \* State \*

United States Please select

Zip/Postal Code \*

Business Phone Number \*

+1

ISE Point of Contact \*

Who should we call at this location regarding setting up or making changes to your ISE information?

Email Address \*

Email which will receive a confirmation from this request.

Enter email

Next

- When all the information is entered you can click Next and it will take you to the screen to add a new supplier.

## Integrated Service Estimator (ISE) Shop Information Form

Extra Suppliers

Add Supplier Remove Supplier

Back

Next

- You would then enter all the information about the supplier.

## Integrated Service Estimator (ISE) Shop Information Form

Extra Suppliers  
Extra Supplier #1

Name \* Extra Supplier 1 Name

Address \* Extra Supplier 1 Address

City \* Extra Supplier 1 City

Country \* United States State \* Please select

Zip/Postal Code\* Extra Supplier 1 Zip Code

Account Number \* Extra Supplier 1 Account Number

Phone Number \* +1 Extra Supplier 1 Phone Number

Connection Credentials\*  
 AConneX Credentials  
 IAP Credentials  
 I don't have credentials

Add Supplier Remove Supplier

Back

Next

- Depending on the Connection Type that is select, you would then enter the required information using either AConneX or IAP Below is AConneX

## Integrated Service Estimator (ISE) Shop Information Form

Extra Suppliers  
Extra Supplier #1

Name \* Extra Supplier 1 Name

Address \* Extra Supplier 1 Address

City \* Extra Supplier 1 City

Country \* United States State \* Florida

Zip/Postal Code\* Extra Supplier 1 Zip Code

Account Number \* Extra Supplier 1 Account Number

Phone Number \* +1 Extra Supplier 1 Phone Number

Connection Credentials\*  
 AConneX Credentials  
 IAP Credentials  
 I don't have credentials

AConneX credentials

AConneX Seller Partner ID \* Extra Supplier 1 AConneX Seller Partner ID here

AConneX Account Number for Seller \* Extra Supplier 1 AConneX Account Number for Seller here

Add Supplier Remove Supplier

Back

Next

6. Here is IAP

### Integrated Service Estimator (ISE) Shop Information Form

Extra Suppliers

Extra Supplier #1

Name \*

Address \*

City \*

Country \*  State \*

Zip/Postal Code\*

Account Number \*

Phone Number \*

Connection Credentials\*  ComeR Credentials  IAP Credentials  don't have credentials

Internet Auto Parts (IAP) credentials

IAP User Name \*

IAP User Password \*

IAP Seller Group

IAP Seller Location

7. It will then give an option for Local Inventory which you will need to ask your customer for the answer.

### Integrated Service Estimator (ISE) Shop Information Form

Local Inventory Connection

If your shop system is capable of transmitting your local inventory information (prices and availability) and you would like to set that up so that you can see it in ISE, please indicate this below. If you are not sure, please select "No" and contact your shop system provider for more information.  
I would like to set up a local inventory connection to my shop system \*

Yes  No

8. When you click next it will take you to a screen where you can add any additional information.

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## Integrated Service Estimator (ISE) Shop Information Form

Any Additional Instructions?

Notes

Additional notes ...

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Next

9. Click next and then you will see the Send Button.

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## Integrated Service Estimator (ISE) Shop Information Form

Submit Information

Please ensure that all of your shop and supplier information has been entered correctly.  
Use the 'Back' button as needed to go back and make a change. When everything is ready, click the 'Submit' button below.  
Important: Once you click the Submit button you will not be able to make any other changes. If you have any questions, or need to add additional information at a later time, please contact us at [ISE-Implementation@epicor.com](mailto:ISE-Implementation@epicor.com)  
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Send